



Runningball Trader Client

User Manual

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speed up your profit

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1 Introduction

1.1 Purpose

The purpose of this document is to point out the functions of the Runningball Trader Client Version 3.0.x.

1.2 System Requirements

System Processor:	2GHz or greater
System Memory:	1GB or greater
Free Disk Space:	200MB disk space
Operating System:	Windows XP or greater
Networking:	Internet access

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2 Accessing the RunningBall Trader Client

2.1 Access Control

The login name and password can be obtained from your supervisor.

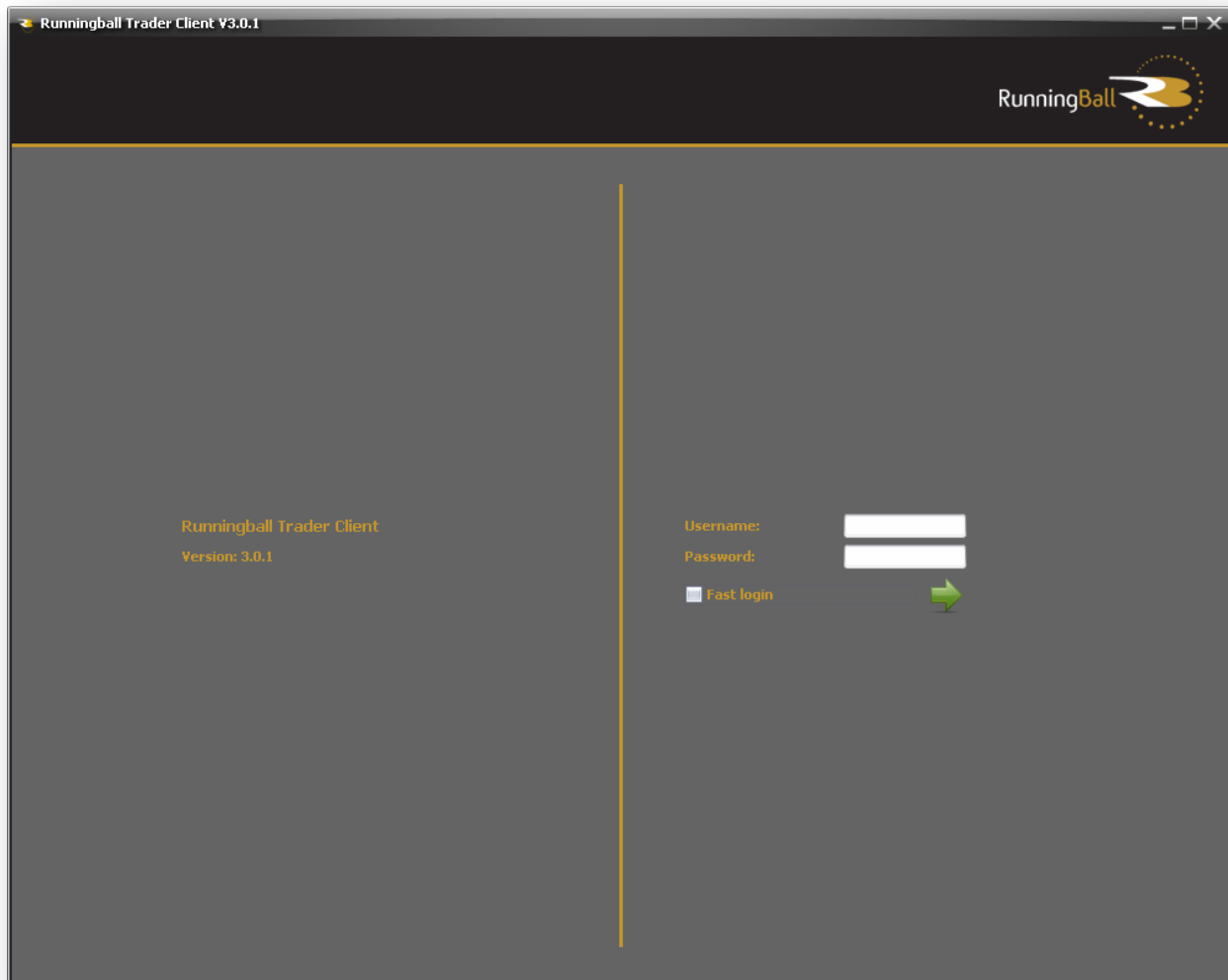
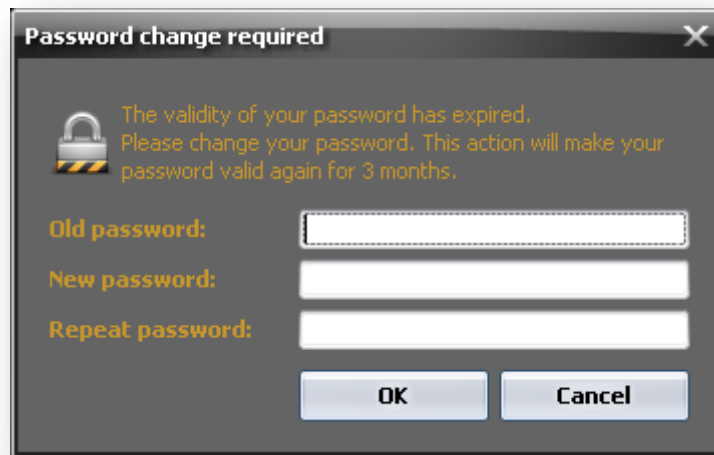


Fig. 1: Login Screen

When you login for the first time the system will ask you to change your password



A dialog box titled "Password change required" with a close button (X) in the top right corner. It contains a padlock icon and the text: "The validity of your password has expired. Please change your password. This action will make your password valid again for 3 months." Below this text are three input fields labeled "Old password:", "New password:", and "Repeat password:". At the bottom are "OK" and "Cancel" buttons.

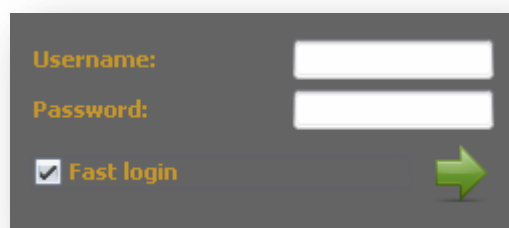
Fig. 2: Password change required

Enter a new secure password containing letters and numbers.

Note: This screen will also appear after 3 months, when your password expires.

2.2 Fast login

If you have a bad internet connection use fast login to reduce the loading time.



A login form with a dark background. It has two input fields labeled "Username:" and "Password:". Below the password field is a checkbox labeled "Fast login" which is checked. To the right of the checkbox is a green arrow pointing right.

Fig. 3: Fast login

Note: If you use fast login the game status does not get synchronized.

3 Functionality

3.1 After login

Following a successful login, you will be taken to the main screen.

If you did not use the fast login, the games which are in-running or start within the next 15 minutes will be displayed by default.

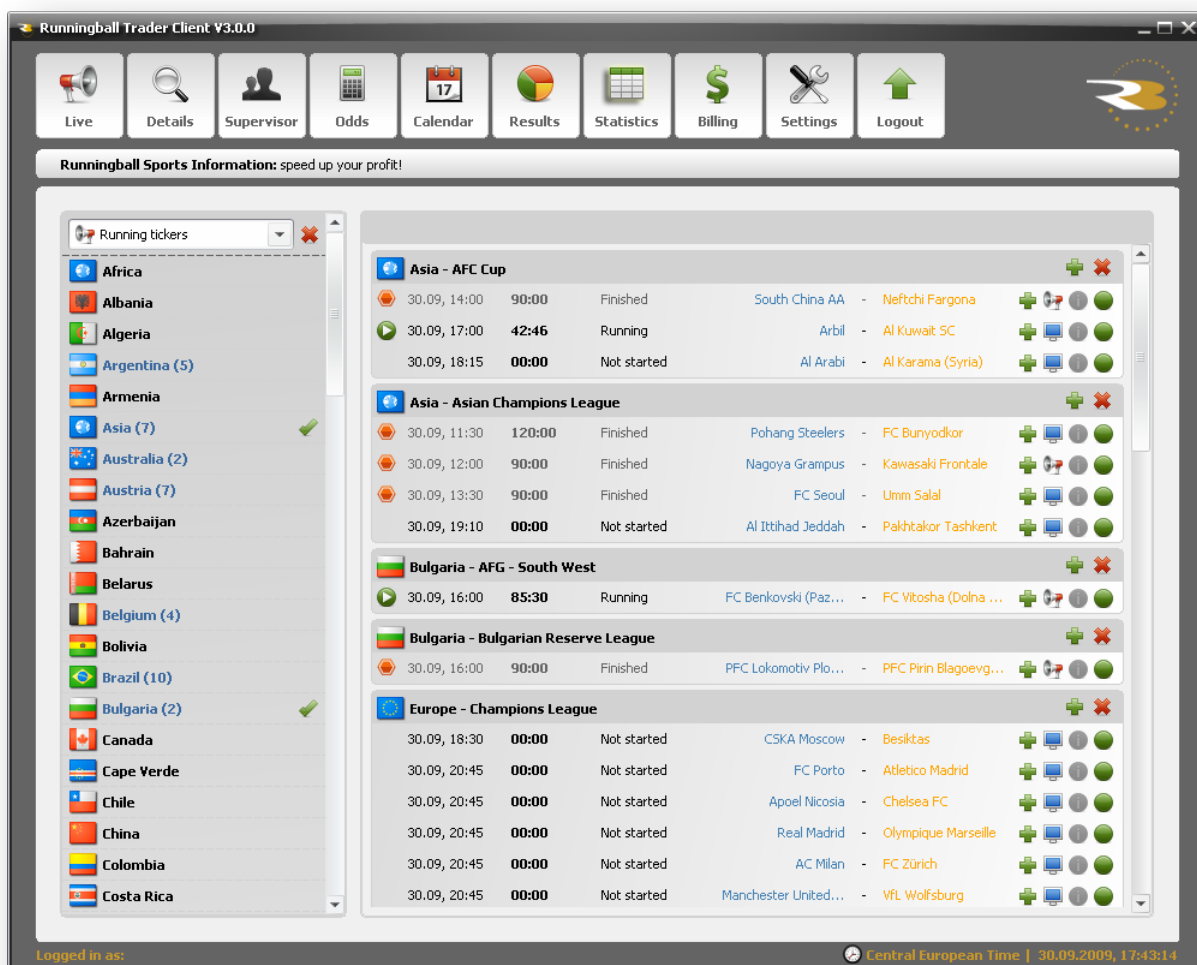


Fig. 4: Live View - Running tickers

All games of the day will be displayed by default if you used the fast login.

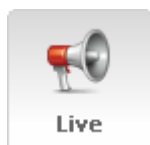
3.1.1 Navigation Panel

The main navigation panel of the Runningball Trader Client will always be found at the top of the screen. It contains several menu items which may vary depending on the user access level.



Fig. 5: Navigation Panel

3.2 Live View



	Japan - J League									
	07.10, 12:00	90:00	Finished	Kashima Antlers	-	Kawasaki Frontale				
	Japan - J2 League									
	07.10, 12:00	75:47	2nd half	Fagiano...	0	1 Tochigi SC				
	07.10, 12:00	00:00	Not started	Ehime FC	-	Roasso Kumamoto				
	07.10, 12:30	46:29	Running	Thespa Kusatsu	-	Sagan Tosu				

Fig. 6: Ticker in Live View

The league name is displayed on top of the window. The game information is shown below the league name.

A game is selected by pressing in the Live View Screen.

A selected game can be removed by pressing .

The icon on the left-hand side shows you the actual state of the game.

Game is stopped. This can be halftime break or game finished.

Running game

[no icon] Game not started

If a game is added you get further information in the ticker overview.



The score is shown, the team who scored last has its score underlined. indicates which team started the game. If a team has red cards this is shown next to the team name.

Hovering the cursor over the team name will allow you to see the number of red cards, yellow cards and yellow/red cards in this game.

Fagiano Okayama FC 0 - <u>1</u> Tochigi SC		
0	Red cards	0
0	Yellow/red cards	1
0	Yellow cards	2

If you hover the cursor over the score you will see the exact time the goal was scored.

28:34,08 - 1st half

The icon  on the right-hand side of each game will turn green , if a user from your company selects a game. You will get detailed overview of the users who added the game by clicking the green icon.

3.2.1 Coverage


The coverage of the game is shown by the following icons:



TV



LIVE

By pressing  you will be taken to a 'quick game overview' showing the most important events along with a unique game ID, which can be used for support inquiries.

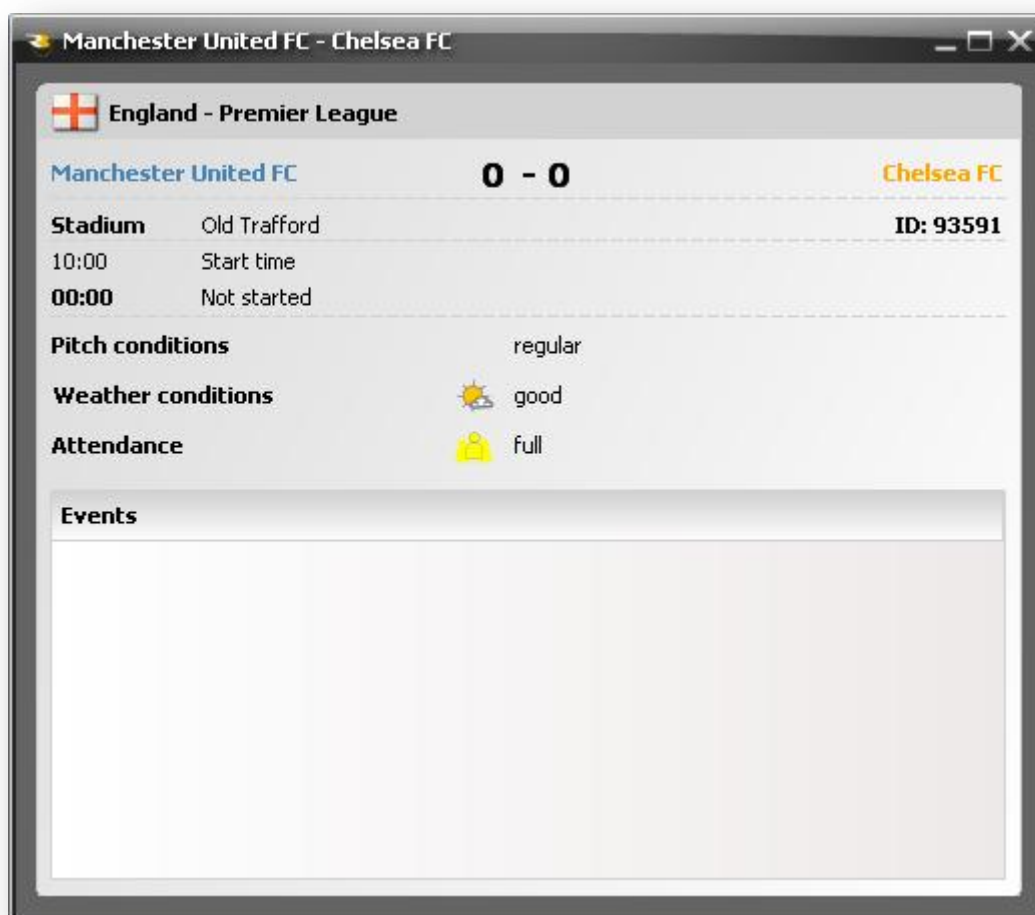
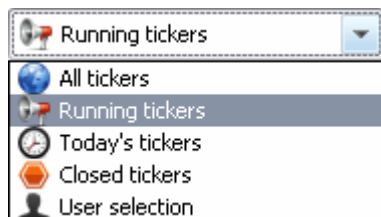


Fig. 7: Ticker Info

Tip: This feature is especially helpful for supervisors dealing with many in-running games. It enables them to gain a quick overview without having to access the detailed view.

3.2.2 Ticker View Selection



3.2.2.1 All tickers

All games of the current day, including the upcoming games of the next 24 hours, will be displayed in the content area.

3.2.2.2 Running tickers

The games which are in-running or start within the next 15 minutes will be displayed by default.

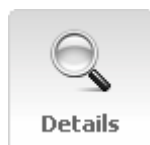
3.2.2.3 Today's tickers

All games of the day will be displayed.

3.2.2.4 Closed tickers

The finished games of this day will be displayed.

3.3 Details View



The following screen will be displayed after clicking on the “Details” menu item on the top. An event flow of the selected tickers, sorted by timestamps, is displayed by default on the right-hand side.

Game overview

Germany - Regionalliga Nord

Hamburg... **0 - 1** **Halles...**

Stadium Wolfgang Meyer Sportanlage

14:00 Start time

90 +2 2nd half

Scout: 1201

Poland - Youth League

Lech P... **1 - 0** **Arka Gdy...**

Stadium Stadium (Europe/Warsaw) (N)

15:00 Start time

43:17 1st half

Scout: 2549

Greece - Super League

Asteras T... **0 - 0** **Ergot...**

Stadium Asteras Tripolis Stadium

15:45 Start time

03:16 1st half

Scout: 5597

Live ticker

Ticker	Time	Min.	Event
Lech Poznan Yth - Arka Gdynia Yth	15:47:23	43:16,12	Throw in Arka Gdynia Yth
Asteras Tripolis - Ergotelis	15:47:23	03:15,13	Restart
Hamburger SV II - Hallescher FC	15:47:21	91:17,12	Safe
Hamburger SV II - Hallescher FC	15:47:19	91:14,93	Free kick Hallescher FC
Hamburger SV II - Hallescher FC	15:47:19	91:14,93	Foul Hamburger SV II
Hamburger SV II - Hallescher FC	15:47:15	91:10,88	Safe
Lech Poznan Yth - Arka Gdynia Yth	15:47:11	43:04,11	Restart
Lech Poznan Yth - Arka Gdynia Yth	15:47:11	43:04,11	Zone 4 - attack zone
Lech Poznan Yth - Arka Gdynia Yth	15:47:11	43:04,11	Dangerous Free kick Ark...
Lech Poznan Yth - Arka Gdynia Yth	15:47:11	43:04,11	Danger Arka Gdynia Yth
Lech Poznan Yth - Arka Gdynia Yth	15:47:11	43:04,11	Free kick Arka Gdynia Yth
Lech Poznan Yth - Arka Gdynia Yth	15:47:11	43:04,11	Foul Lech Poznan Yth
Lech Poznan Yth - Arka Gdynia Yth	15:47:07	42:59,74	Attack Arka Gdynia Yth
Lech Poznan Yth - Arka Gdynia Yth	15:47:00	42:53,34	Safe Arka Gdynia Yth
Hamburger SV II - Hallescher FC	15:46:56	90:52,32	Dangerous Free kick Ha...
Hamburger SV II - Hallescher FC	15:46:56	90:52,32	Danger
Lech Poznan Yth - Arka Gdynia Yth	15:46:54	42:47,49	Restart
Hamburger SV II - Hallescher FC	15:46:53	90:49,81	Free kick Hamburger SV II
Hamburger SV II - Hallescher FC	15:46:53	90:49,81	Foul Hallescher FC
Hamburger SV II - Hallescher FC	15:46:49	90:45,00	Attack Hamburger SV II
Hamburger SV II - Hallescher FC	15:46:41	90:37,08	Safe
Asteras Tripolis - Ergotelis	15:46:40	02:32,29	Zone 2 - FK facing goal
Asteras Tripolis - Ergotelis	15:46:40	02:32,10	Dangerous Free kick Erg...
Asteras Tripolis - Ergotelis	15:46:40	02:32,10	Free kick Ergotelis
Lech Poznan Yth - Arka Gdynia Yth	15:46:36	42:28,83	Zone 2 - FK facing goal
Lech Poznan Yth - Arka Gdynia Yth	15:46:36	42:28,83	Dangerous Free kick Lec...

Fig. 8: Detail View

You can remove game boxes of finished games by clicking  in the “Game overview” header.

Game overview




3.3.1 Game Box



Fig. 9: Game Box


3.3.1.1 Team Information and Score




The league name is displayed within the top bar of the window. The fixture information is shown below the league name.  indicates which team started the game.

The team which scored last has its score underlined.


3.3.1.2 Ticker Details Window

To open the in-depth information about a game, please click . (For further information concerning the Ticker details window see 2.3.1 [Ticker Details Window](#).)


3.3.1.3 System Message

If a system message has been displayed in relation to a game, the icon will be yellow  and the content can be retrieved by clicking on it.

3.3.1.4 Remove Ticker

If you click on  in the game box the ticker will be removed.

3.3.1.5 Network

 indicates the connection status of the scout. If the connection is lost, the icon will blink red and a pop-up window will be displayed, depending on your selection in 2.5.1 Settings (General).


3.3.1.6 Scout Section

Scout:

2549

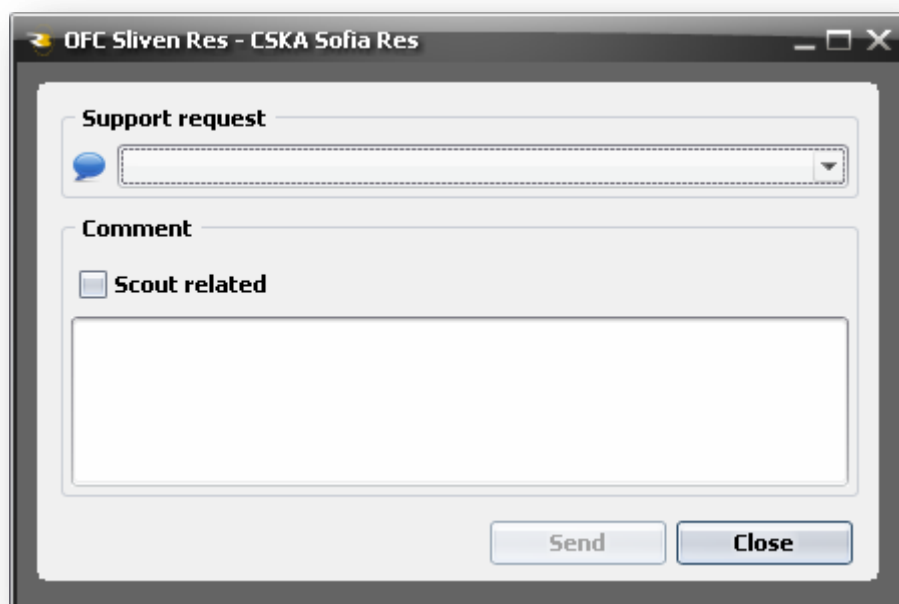


A unique Scout ID allows you to know who is reporting the game. Runningball stores personal data files for all the Scouts, in case problems occur.

To make a comment on general scout performance, please click  and kindly leave your comments.

It is also possible to make a Support Request by choosing one of the predefined questions.


The Support request and/or the comment will be sent by clicking .



The screenshot shows a dialog box titled "OFC Sliven Res - CSKA Sofia Res". It contains two main sections: "Support request" and "Comment". The "Support request" section has a dropdown menu with a blue speech bubble icon. The "Comment" section has a checkbox labeled "Scout related" and a large text area. At the bottom right, there are "Send" and "Close" buttons.

Fig. 10: Support Request and Comment

Note: Comments regarding Scouts are not intended for real time support. They will only be analyzed by our Quality Assurance team after the game.

If you want to retrieve any comments your company has made about particular Scouts you can do this by clicking  .



Date	Ticker	Comment
07.08.2009	PFC Beroe Stara Zagora - Lokomotiv Sofia	good scout, loud and clear commands.
07.08.2009	PFC Beroe Stara Zagora - Lokomotiv Sofia	ft score conf by scout
17.08.2009	PFC Chernomorets Burgas - PFC Lokomotiv Plov...	score cards corners conf with bet365
21.08.2009	PFC Beroe Stara Zagora - PFC Chernomorets B...	excellent commands on phone
21.08.2009	PFC Beroe Stara Zagora - PFC Chernomorets B...	score and cards conf by scout
09.09.2009	OFC Sliven U17 - PFC Pirin U17	score conf by scout
19.09.2009	Italy Women U19 - Bulgaria Women U19	score confirmed with uefa.comwe are missi...
21.09.2009	Scotland Women U19 - Bulgaria Women U19	yc 2 scotland women not confirmed by uef...

Fig. 11: Scout Comments

3.3.2 In-depth Information

If you wish to access in-depth information about a game without opening another window, please click on the game box on the left. This is especially helpful for supervisors trying to get a fast overview of the statistical information of a particular game.

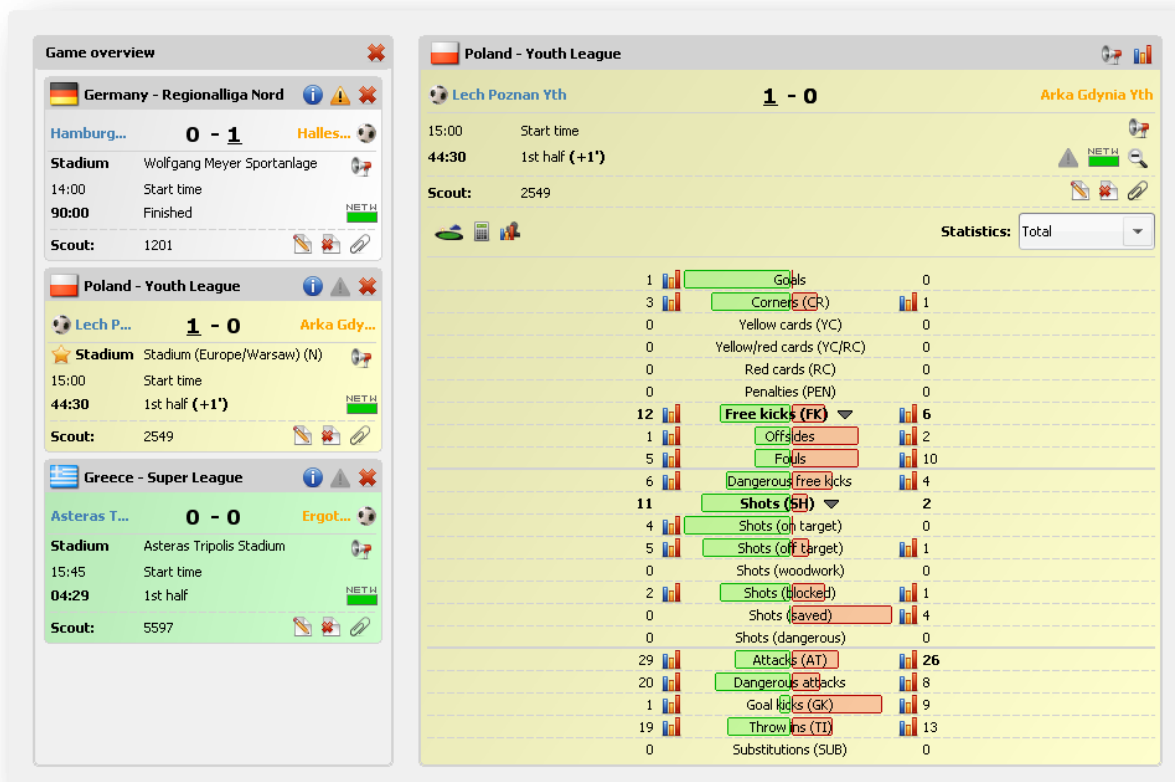

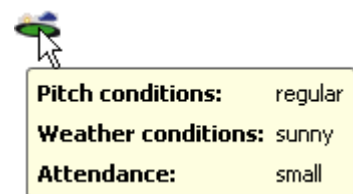


Fig. 12: Detail View – Statistics

3.3.2.1 The magnifying glass

 can be used to hide the statistics, so that the size of the ticker window can be decreased.


If you wish to see the game conditions, please hover the cursor of your mouse on the picture .



To see the initial odds and starting odds for this game, please mouse over .

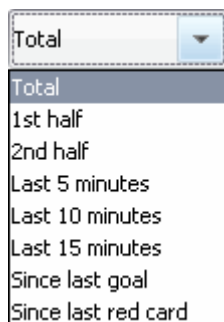




Initial odds	Starting odds
1x2 (1 - X - 2)	1x2 (1 - X - 2)
1.07 7.60 12.00	1.07 7.60 12.00
Livewette 0:0 (1 - X - 2)	Livewette 0:0 (1 - X - 2)
1.07 7.60 12.00	1.07 7.60 12.00
Over/Under (G - O - U)	Over/Under (G - O - U)
2.50 1.20 3.60	2.50 1.20 3.60
Next goal (1 - X - 2)	Next goal (1 - X - 2)
1.11 15.00 4.55	1.11 15.00 4.55

By clicking  the team statistics window is opened. For more details about the team statistics please see 2.3.3 Team Statistics.

3.3.2.2 Statistics Filter

The Runningball Trader Client allows you to arrange the running statistics within a specific time frame. This feature should prove to be helpful while making trading decisions.



You can switch between the Live Ticker View and the Statistics View with the icons  (Live Ticker) and  (Statistics) on the top right of the Details Window.



3.3.3 Team Statistics

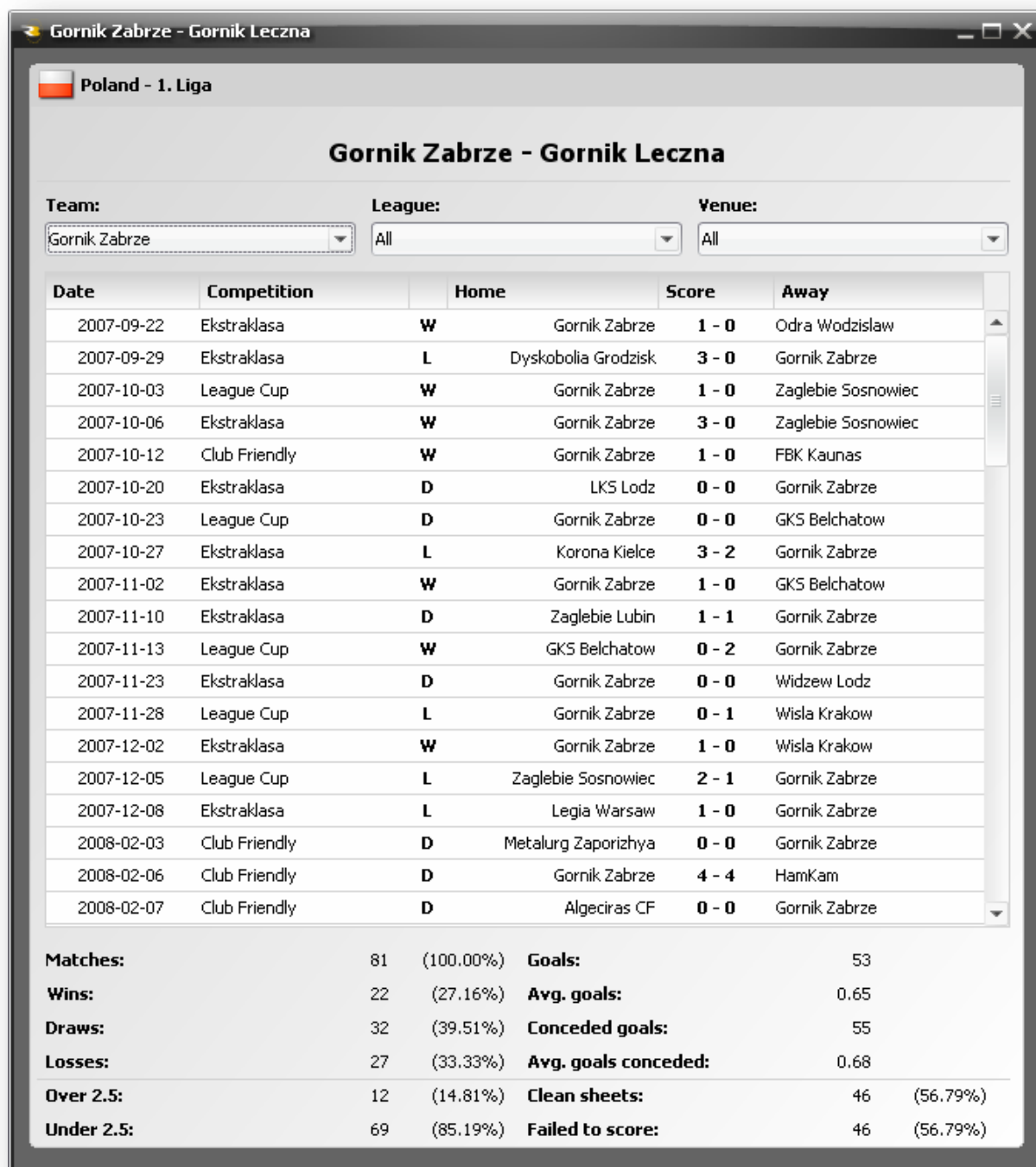


Fig. 13: Team Statistics

The team statistics view shows you statistical values for the teams of the game.

You can select the statistics for one of the teams or the head to head statistics of both teams.



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You can choose if the statistics should be displayed for all leagues which the team is playing in or only for one specific league.

In order to receive only home or away statistics, please use the venue filter.

3.3.4 Ticker Details Window

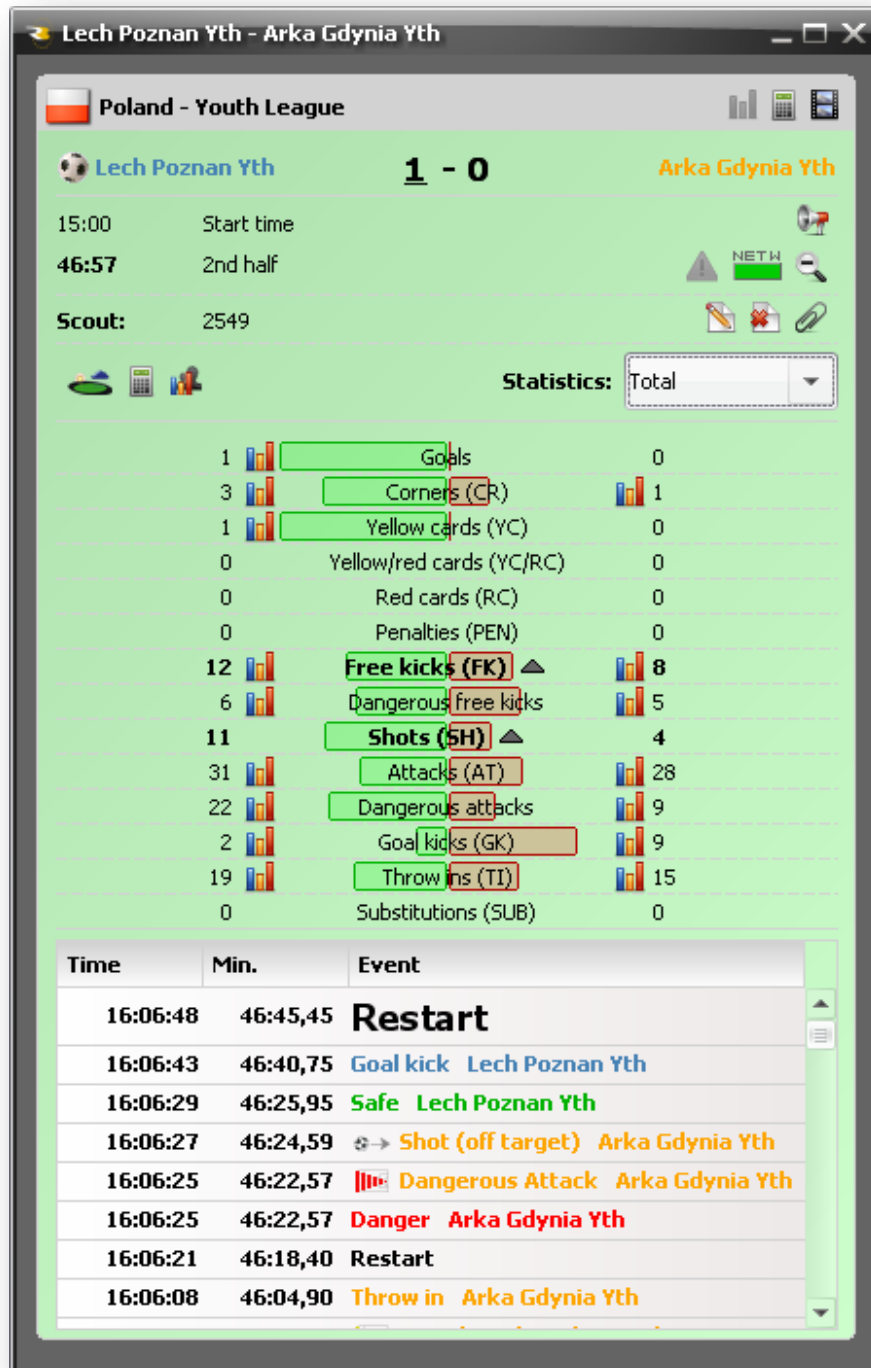


Fig. 14: Ticker Details Window

There are three modes of the ticker details window. You can change them by clicking the icons on the top right.

Statistics  shows you the statistics of the game.

The Odds mode  shows odds for the game if available.

Serbia U19 - Belarus U19

Europe - UEFA U19 Championship Qualification

Serbia U19 **0 - 0** **Belarus U19**

15:00 Start time
16:15 1st half

Scout: 5572

1x2

	1	X	2
FT	1.35	4.30	7.60
HT	1.85	2.20	8.00

Livewette 0:0

	1	X	2
FT	1.35	4.30	7.60
HT	1.85	2.20	8.00

Next goal

	1	X	2
FT	1.35	9.60	3.90
HT	1.80	2.40	6.50

AHC

	HC	1	2
FT	0.00	0.00	0.00
HT	0.00	0.00	0.00

Over/Under

	G	O	U
FT	2.50	1.80	1.80
HT	1.50	2.50	1.40



Time	Min.	Event
15:17:42	16:13,00	Safe
15:17:37	16:08,18	 Dangerous Attack Serbia U19
15:17:37	16:08,18	Danger
15:17:34	16:04,96	 Attack Serbia U19
15:17:25	15:56,19	Safe

Fig. 15: Odds Mode

In the animated soccer field  mode the events are visualized.

Gornik Zabrze - Gornik Leczna

Poland - 1. Liga

Gornik Zabrze

0 - 0

Gornik Leczna

18:00

Start time

16:42

1st half

Scout:

3617

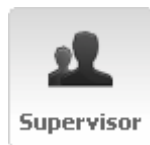
NET W



Time	Min.	Event
18:16:49	16:39,44	 Attack Gornik Zab...
18:16:41	16:31,65	Safe
18:16:32	16:23,04	 Attack Gornik Leczna
18:16:26	16:17,33	Safe
18:16:16	16:07,34	Safe
18:15:58	15:48,50	Safe
18:15:55	15:45,96	 Shot (off target) Gornik Zabrze
18:15:32	15:22,62	 Corner Gornik Zabrze
18:15:26	15:17,22	 Dangerous Attack Gornik Zabrze
18:15:26	15:17,22	Danger
18:15:22	15:13,22	 Attack Gornik Zabrze
18:15:13	15:03,90	Safe
18:14:55	14:45,88	Safe
18:14:53	14:43,71	 Shot (off target) Gornik Zabrze

Fig. 16: Animation Mode

3.4 Supervisor View



Game overview										
Bulgaria - Bulgarian Reserve League				AT	DAT	CR	DFK	PEN	SH ON	SH OFF
00:00	0 - 0	PFC Botev Plovdiv Res	Lokomotiv Sofia Res	0 . 0	0 . 0	0 . 0	0 . 0	0 . 0	0 . 0	0 . 0
15:00 LIVE!	0 - 0			1.0000	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000
40:13	1 - 1	OFC Sliven Res	CSKA Sofia Res	23 . 18	10 . 9	4 . 1	8 . 4	0 . 0	3 . 2	4 . 0
1HT	1 - 1			1.2778	1.1111	4.0000	2.0000	1.0000	1.5000	4.0000
Europe - UEFA U19 Championship Qualification				AT	DAT	CR	DFK	PEN	SH ON	SH OFF
37:45	1 - 0	Serbia U19	Belarus U19	26 . 20	17 . 13	1 . 1	0 . 1	0 . 0	0 . 4	2 . 0
1HT	1 - 0			1.3000	1.3077	1.0000	1.0000	1.0000	0.2500	2.0000
39:27	0 - 0	Greece U19	Faroe Islands U19	39 . 18	16 . 6	2 . 0	0 . 2	0 . 0	1 . 1	7 . 2
1HT	0 - 0			2.1667	2.6667	2.0000	0.5000	1.0000	1.0000	3.5000
Turkey - A2 Ligi				AT	DAT	CR	DFK	PEN	SH ON	SH OFF
80:58	1 - 0	Galatasaray U23	Boluspor U23	45 . 30	31 . 14	6 . 5	2 . 9	0 . 0	4 . 5	8 . 5
2HT	1 - 0			1.5000	2.2143	1.2000	0.2222	1.0000	0.8000	1.6000
75:31	1 - 1	Kasimpasa Istanbul U23	Fenerbahce U23	30 . 29	11 . 16	5 . 1	9 . 6	0 . 0	4 . 0	4 . 10
2HT	1 - 1			1.0345	0.6875	5.0000	1.5000	1.0000	4.0000	0.4000
87:50	3 - 1	Istanbul BB U23	Kocaelispor U23	82 . 55	53 . 29	7 . 4	11 . 7	0 . 0	5 . 1	7 . 3
2HT	3 - 1			1.4909	1.8276	1.7500	1.5714	1.0000	5.0000	2.3333
81:26	1 - 2	Bursaspor U23	Besiktas U23	69 . 61	37 . 28	6 . 3	3 . 5	0 . 0	1 . 1	5 . 4
2HT	1 - 2			1.1311	1.3214	2.0000	0.6000	1.0000	1.0000	1.2500
78:14	0 - 1	Dardanelspor U23	Denizlispor U23	45 . 37	18 . 12	3 . 1	14 . 2	0 . 0	0 . 0	1 . 0
2HT	0 - 1			1.2162	1.5000	3.0000	7.0000	1.0000	1.0000	1.0000
80:21	2 - 1	Karsiyaka SK Izmir U23	Eskisehirspor U23	34 . 32	20 . 11	6 . 3	4 . 6	0 . 0	2 . 2	2 . 4
2HT	2 - 1			1.0625	1.8182	2.0000	0.6667	1.0000	1.0000	0.5000
84:07	1 - 0	Antalyaspor U23	Manisaspor U23	69 . 56	42 . 28	4 . 5	7 . 6	0 . 0	5 . 4	3 . 2
2HT	1 - 0			1.2321	1.5000	0.8000	1.1667	1.0000	1.2500	1.5000

Fig. 17: Supervisor View

The supervisor view gives you a good overview of the playing ability of the teams.

The colors show you if one team has an advantage.

1.0000

It is a balanced game

1.5000

There is an advantage for one team

2.0000

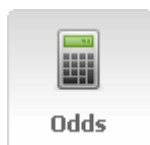
One team has a clear advantage over the other team

By following the numbers you can see which team has the advantage.

If the number is higher than 1 it is an advantage for the home team. A number less than 1, this signifies an advantage for the away team.

Tip: If you double-click on the Supervisor menu item, the Supervisor view will be opened in a new window.

3.5 Odds View



Asian-Live

European-Live

		Score	1	1x2 X	2	HC	AHC 1	2	G	Over/Under 0	U
Bulgaria - Bulgarian Reserve League											
	00:00	PFC Botev Plovdiv ...	0 - 0	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	15:00	Lokomotiv Sofia Res		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	41:14	OFK Sliven Res	1 - 1	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	1HT	CSKA Sofia Res		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Europe - UEFA U19 Championship Qualification											
	38:46	Serbia U19	1 - 0	FT	1.03	9.00	26.00	0.00	0.00	0.00	1.45
	1HT	Belarus U19		HT	0.00	0.00	0.00	0.00	0.00	0.00	1.30
	40:28	Greece U19	0 - 0	FT	1.20	3.95	9.10	0.00	0.00	0.00	1.60
	1HT	Faroe Islands U19		HT	3.65	1.25	11.00	0.00	0.00	0.00	1.30
Turkey - A2 Ligi											
	81:59	Galatasaray U23	1 - 0	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	2HT	Boluspor U23		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	76:32	Kasimpasa Istan...	1 - 1	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	2HT	Fenerbahce U23		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	88:51	Istanbul BB U23	3 - 1	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	2HT	Kocaelispor U23		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	82:27	Bursaspor U23	1 - 2	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	2HT	Besiktas U23		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	79:15	Dardanelspor U23	0 - 2	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	2HT	Denizlispor U23		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	81:22	Karsiyaka SK Izmir...	2 - 1	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	2HT	Eskisehirspor U23		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	85:08	Antalyaspor U23	1 - 0	FT	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	2HT	Manisaspor U23		HT	0.00	0.00	0.00	0.00	0.00	0.00	0.00

HC...

Handicap, G...

Goals, FT...

Full time, HT...

Half time

HC... Handicap, G... Goals, FT... Full time, HT... Half time

Fig. 18: Odds View

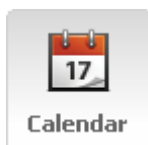
The Odds view consists of two views, the Asian-Live view and the European-Live view.

In the Asian-Live view you see odds for 1x2, Asian Handicap and Over/Under. In the European- Live view Next goal odds, Livewette 0:0 and Over/Under odds are displayed.

By clicking on  the match odds are shown in a dialog window.

Note: The display of the Odds type has to be configured in the 2.9.5 Settings "Odds" .

Tip: If you double-click on the Supervisor menu item the Supervisor view is opened in a new window.



3.6 Calendar View

By clicking on the “Calendar” menu item on the top, the following screen will be displayed.

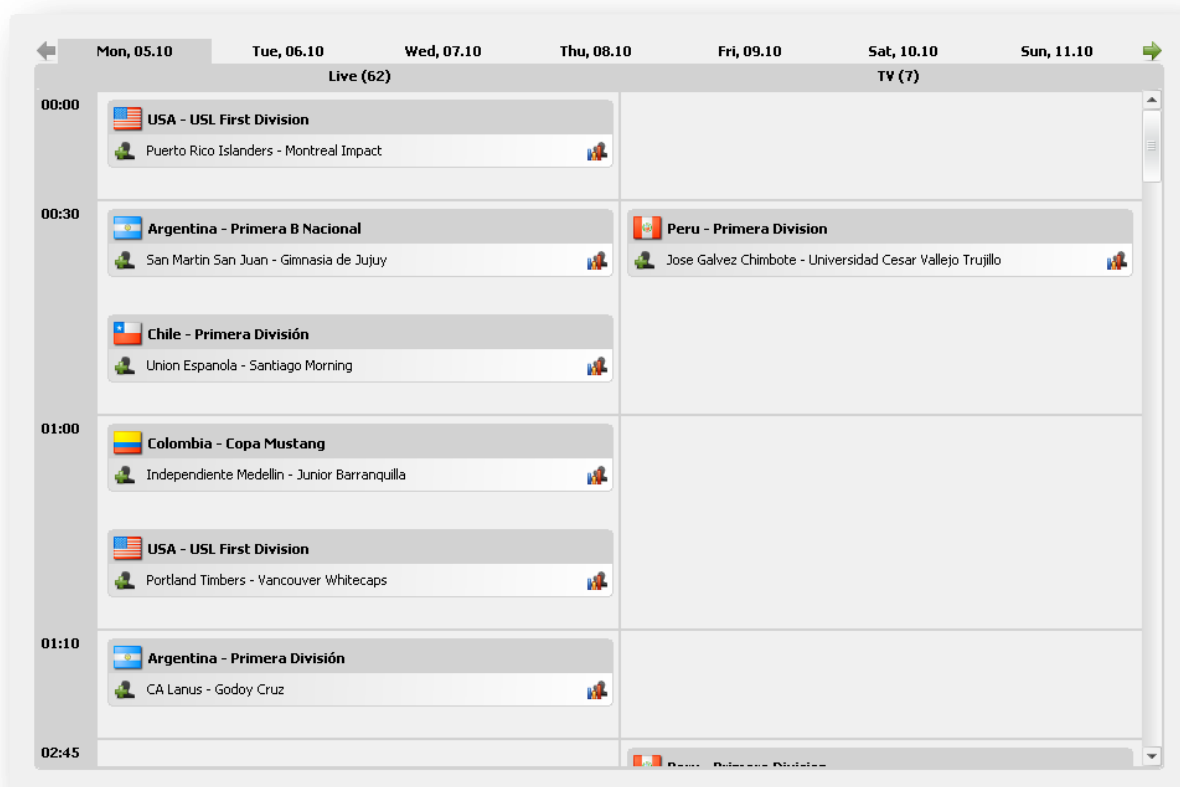





Fig. 19: Calendar View

The calendar will give you detailed overview of the games Runningball will offer, up to 2 weeks in advance.

We do our utmost to confirm our games as early as possible. The icon  signifies that the game is confirmed. If the game is not confirmed yet this icon  is displayed.

By clicking  the team statistics window is opened. For more details about the team statistics please see 2.3.3 Team Statistics.



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Tip: If you can't see a game you would like to book, please contact the Runningball Support Team (support@rball.com) up to 48 hours in advance. In case a desired league cannot be found in our calendar, you are welcome to inform us about it. We would like to assure you that your requests are our highest priority.

Note: Irregular games, such as friendly games, may remain unconfirmed until the last few hours before kick-off due to change of venue or starting time.

3.7 Results View



To see the results of a day, please select the date and click on .



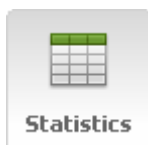
01.10.2009			
Brazil - Série A			
01.10.2009 - 02:50	Nautico Recife - Sao Paulo FC	1 : 2	(1 : 0)
Chile - Copa Chile			
01.10.2009 - 00:00	Santiago Wanderers - Santiago Morning	0 : 0	(0 : 0)
Denmark - 2nd Division West			
01.10.2009 - 19:00	Holstebro BK - Aalborg BK II	2 : 3	(0 : 3)
Denmark - Denmark Cup			
01.10.2009 - 19:00	Lyngby BK - Esbjerg fB	1 : 2	(1 : 0)
England - Premier Reserve League North			
01.10.2009 - 20:00	Manchester United FC Res - Sunderland AFC Res	4 : 0	(3 : 0)
Europe - UEFA Cup			
01.10.2009 - 19:00	PSV Eindhoven - CFR Cluj	1 : 0	(1 : 0)
01.10.2009 - 19:00	FC Twente Enschede - Steaua Bucuresti	0 : 0	(0 : 0)
01.10.2009 - 19:00	FK Austria Wien - Nacional Madeira	1 : 1	(0 : 1)
01.10.2009 - 19:00	FC Red Bull Salzburg - Villarreal CF	2 : 0	(1 : 0)
01.10.2009 - 19:00	PFC Levski Sofia - SS Lazio Roma	0 : 4	(0 : 2)
01.10.2009 - 19:00	Shakhtar Donetsk - Partizan Belgrade	4 : 1	(2 : 0)
01.10.2009 - 19:00	Toulouse FC - Club Brugge	2 : 2	(0 : 0)
01.10.2009 - 19:00	SV Werder Bremen - Athletic Bilbao	3 : 1	(2 : 0)

Fig. 20: Results View

By selecting  next to the game you can get the following information:

- Post-match statistical reports along with game ID and Scout ID
- Detailed information on which user in your company added this game
- Game comments your users have made in terms of the quality of the game or scout for later review
- All the system messages displayed in relation to this game


3.8 Statistics View



Austria - Bundesliga										
Total		Home	Away	Form	Scorer	Bad Boys				
#	Team	MP	W	D	L	F	A	D	Points	
1	FC Red Bull Salzburg	10	7	2	1	28	13	15	23	
2	▲ FK Austria Wien	10	6	2	2	19	12	7	20	
3	▲ SK Rapid Wien	9	5	3	1	22	9	13	18	
4	▼ SK Sturm Graz	9	5	2	2	16	10	6	17	
5	LASK Linz	10	4	2	4	29	25	4	14	
6	▲ SV Ried	10	3	4	3	13	13	0	13	
7	▼ SV Mattersburg	10	4	0	6	13	18	-5	12	
8	FC Magna Wiener Neustadt	10	3	1	6	15	22	-7	10	
9	Kapfenberger SV	10	2	1	7	6	19	-13	7	
10	SK Austria Kärnten	10	1	1	8	11	31	-20	4	

MP... Matches played, W... Wins, D... Draws, L... Losses, F... Goals for, A... Goals against, D... Goal difference

Fig. 21: Statistics View

If you want to see statistics, form, scorers or disciplinary records related to a specific league, please select the league and click on .

3.9 Book View

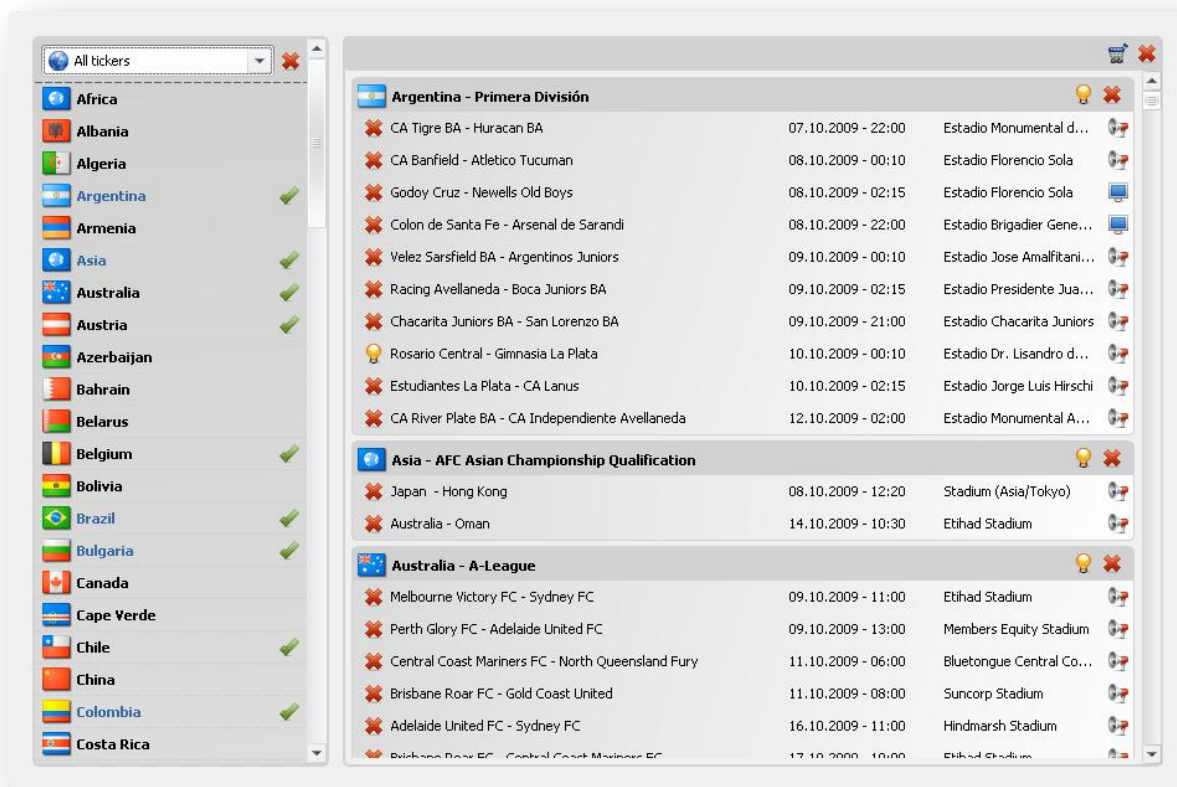
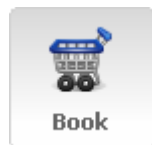





Fig. 22: Book View

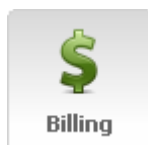
Select the games you would like to book by clicking on the  (mouse over ). Confirm it with .


In case you decide to cancel a previously booked game, please click .

Note: This procedure is only possible for games that have not already started.

If you would like regular booking of a specific league we can help you saving time by enabling "autobooking" in our system. Please contact support at support@rball.com for further information.

3.10 Billing View



In order to view billing data and payment details, please select the date and click on .












































Select a date: 10 . 2009 			
Argentina - Primera B Nacional			
Ferro Carril Oeste - San Martin Tucuman	03.10.2009 - 21:10	100.00 GBP	  
Platense - Tiro Federal Argentino	04.10.2009 - 20:30	100.00 GBP	  
San Martin San Juan - Gimnasia de Jujuy	05.10.2009 - 00:30	100.00 GBP	  
Total:		300.00 GBP	
Scotland - Premier League			
Hamilton FC - St Johnstone FC	03.10.2009 - 16:00	100.00 GBP	  
Hibernian FC - Dundee United FC	03.10.2009 - 16:00	100.00 GBP	  
St Mirren FC - Hearts FC	03.10.2009 - 16:00	100.00 GBP	  
Motherwell FC - Falkirk FC	03.10.2009 - 16:00	100.00 GBP	  
Total:		400.00 GBP	
Mexico - Primera Division			
Queretaro FC - CF Indios de Ciudad Juarez	04.10.2009 - 00:00	100.00 GBP	  
Atlante FC - Monarcas Morelia	04.10.2009 - 02:00	100.00 GBP	  
Tigres UANL - Cruz Azul	04.10.2009 - 02:00	100.00 GBP	  
Puebla - Santos Laguna	04.10.2009 - 23:00	100.00 GBP	  
Total:		400.00 GBP	
Italy - Serie B			
Modena FC - Reggina Calcio	03.10.2009 - 15:30	100.00 GBP	  
FC Crotone - Calcio Padova	03.10.2009 - 15:30	100.00 GBP	  
Total:		200.00 GBP	
Europe - UEFA U17 Championship Qualification			
Sweden U17 - Ireland Republic U17	02.10.2009 - 15:00	100.00 GBP	  

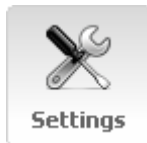
Fig. 23: Billing View

By selecting  next to the game you can access the following information:

- Post game statistical reports along with game ID and Scout ID
- Detailed information which user in your company added this game
- Game comments your users have made in terms of the quality of the game or scout for later review
- All the system messages displayed in relation to this game

We suggest you use a separate admin account for quality assurance and compliance purposes by accessing post game reports.

3.11 Settings



Settings will allow you to customize the software according to your needs.

3.11.1 General

Here you can choose the language, time zone and the message type (long or short). Dialog selection in Settings allows you to decide which pop-up windows should appear by checking or unchecking certain events.

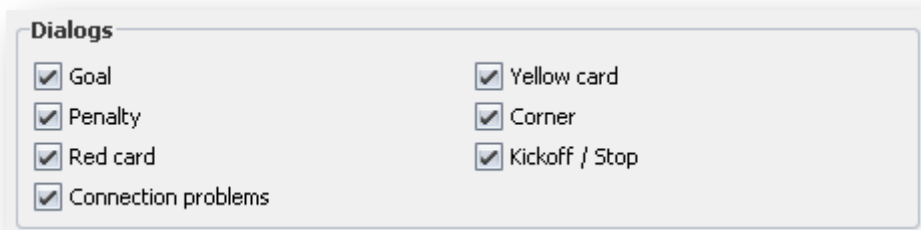


Fig. 24: Dialogs

Define your own sound for each specific event.

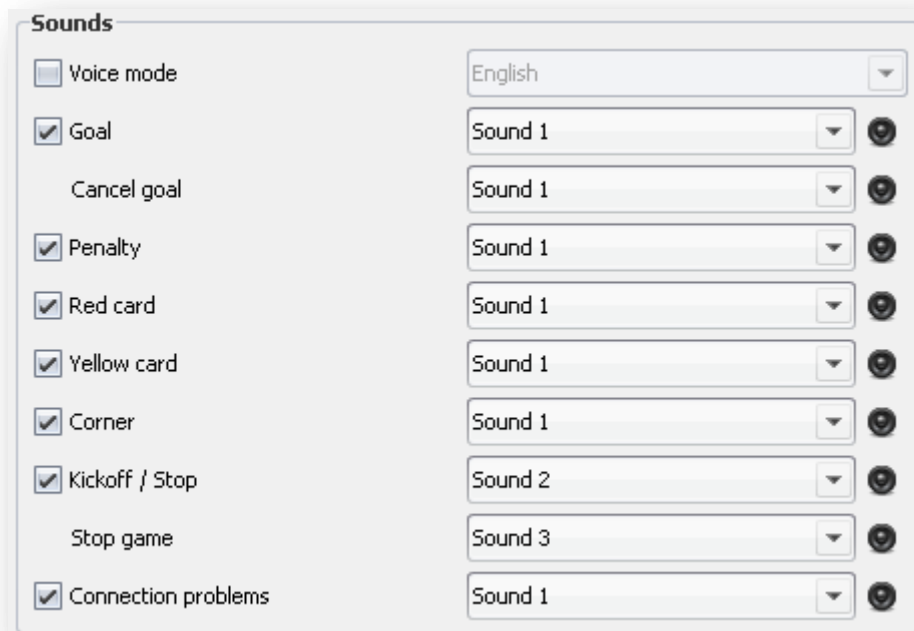


Fig. 25: Sounds

Press  to test the sound.

3.11.2 Password

You can change your password any time. In order to do so, please enter the current password and then input new one. The new password has to be entered twice to avoid typing errors which could lead to an account being temporarily blocked.

3.11.3 Coloring

Change the color representing home team, away team and goals according to your needs. The color for attacks is yellow by default. If your trading habits demand a suspension even before a dangerous attack, simply change the attack color to red.

3.11.4 Event filter

Event filter allows you to select the events you want to have displayed in the software. The selection determines the presence or the absence of the statistical information.

Tip: In order to make the game detail window as small as possible, simply deselect the events you don't need for trading.

To enhance the focus on the colors and the important events, please try to deselect Safe and Danger therefore having fewer events displayed in the software.

Base events	Additional events	Pre game messages
<input checked="" type="checkbox"/> Yellow card	<input type="checkbox"/> Safe	<input checked="" type="checkbox"/> Players are coming out
<input checked="" type="checkbox"/> Corner	<input type="checkbox"/> Danger	<input checked="" type="checkbox"/> Players lined up
<input checked="" type="checkbox"/> Shot (on target)	<input type="checkbox"/> Game suspended - Player injured	<input checked="" type="checkbox"/> National anthem singing
<input checked="" type="checkbox"/> Shot (off target)	<input type="checkbox"/> Game suspended	<input checked="" type="checkbox"/> Shake hands
<input checked="" type="checkbox"/> Shot (woodwork)	<input type="checkbox"/> Game conditions changed	<input checked="" type="checkbox"/> Coin flipping
<input checked="" type="checkbox"/> Shot (blocked)	<input type="checkbox"/> Stoppage time	<input checked="" type="checkbox"/> Minute of silent
<input checked="" type="checkbox"/> Shot (dangerous)	<input type="checkbox"/> Substitution	<input checked="" type="checkbox"/> Prize giving ceremony
<input checked="" type="checkbox"/> Shot (saved)		<input checked="" type="checkbox"/> Photo taking
<input checked="" type="checkbox"/> Attack		<input checked="" type="checkbox"/> Game about to start
<input checked="" type="checkbox"/> Dangerous Attack		
<input checked="" type="checkbox"/> Free kick		
<input checked="" type="checkbox"/> Foul		
<input checked="" type="checkbox"/> Offside		
<input checked="" type="checkbox"/> Dangerous Free kick		
<input checked="" type="checkbox"/> Throw in		
<input checked="" type="checkbox"/> Goal kick		

Fig. 26: Events Filter



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3.11.5 Odds

Here you can select your preferred type of odds.

Euro
Euro
American
Fractions
Hong Kong
Percentage (%)
Malay

4 General Descriptions

This section introduces general terms connected with the software and a detailed explanation on how we operate.

4.1 System messages

Due to the hundreds of accounts in our system, we use system messages to communicate with our clients. This feature enables us to provide you with the fastest possible information about changes in the status of a game, cancellations, confirmation of scores and other events.

Attention: Admins or supervisors in charge of scheduling or general supervision should always have all booked games added in the client, to be able to receive important information about the game.

Note: For Admins there is no limit to the number of games you add at the same time using the software.

Here is an overview of the most frequently used system messages:

4.1.1 Please hold on

Please hold on, connection in this area is down!
Please hold on, we are rechecking the score!
Please hold on, we will start the broadcast with a delay
Please hold on, we are trying to solve the problem
Please hold on, we are rechecking the number of Red Cards
Please hold on, we are rechecking the number of Yellow/Red Cards
Please hold on, we are rechecking the number of Corners
Please hold on, we are rechecking the number of Yellow Cards

4.1.2 Score

Score correct (%SCORE%)
Correct number of Red Cards (%SCORE%)
Correct number of Yellow/Red Cards (%SCORE%)
Correct number of Corners (%SCORE%)
Correct number of Yellow Cards (%SCORE%)

4.1.3 Game suspended

Game restarted
Game is suspended - power black out in the stadium
Game is suspended - crowd trouble
Game is suspended - bad weather conditions
Game is suspended - fog
Game is suspended - pyrotechnic articles
Game is suspended - players are fighting
Game is suspended - referee is injured
Game is suspended - other reason

Game is suspended - water break

4.1.4 Game cancelled

Game cancelled

Game officially cancelled

Game officially postponed. New date is unknown. Please contact Runningball Support!

We are sorry, we have to cancel this game - GPRS network in this area is down

We are sorry, we have to cancel this game due to technical problems

We are sorry, we have to cancel this game due to a TV broadcasting error

Game is officially cancelled due to bad weather conditions

Game is officially cancelled due to bad pitch conditions

Game is cancelled due to waterlogged pitch

Game is cancelled due to frozen pitch

Game is cancelled due to heavy snow

Game is cancelled due to fog

4.1.5 Broadcasting

CAUTION! Broadcast will start in time

CAUTION! There is an official delay of the game start

CAUTION! Broadcast started with %MIN% minutes delay

CAUTION! Broadcast started with %SEC% seconds delay

CAUTION! Broadcast started with %MIN% minutes delay due to GPRS problems

CAUTION! Broadcast started with %SEC% seconds delay due to GPRS problems

CAUTION! Due to technical problems the coverage being continued by TV

CAUTION! This game will be done by TV

CAUTION! This game will be done live from stadium

CAUTION! This game will be played on a neutral venue

CAUTION! New kick off time: %TIME% CET. Please contact Runningball Support!

4.1.6 Caution!

CAUTION! Our broadcast might start with a delay!

CAUTION! %PH% players vs. %PA% players!

CAUTION! Home team with a field player in the goal!

CAUTION! Away team with a field player in the goal!

CAUTION! Direct penalty shoot out!

CAUTION! Red card but no player has been sent off!

CAUTION! Home team BENCH PLAYER received a red card!

CAUTION! Away team BENCH PLAYER received a red card!

CAUTION! Home team COACH received a red card!

CAUTION! Away team COACH received a red card!

CAUTION! Home team injured player left the field but no more substitutions available!

CAUTION! Away team injured player left the field but no more substitutions available!

CAUTION! Very long injury break possible

The above system messages will always be displayed in the language you selected in the Trader Client.

Note: There can also be individual system messages (in English) like "Attention: Home team plays with B Squad."

4.2 Game Conditions

Here is the list of carefully selected game conditions in use:

4.2.1 Attendance

- not defined
- small
- medium
- full
- without fans

4.2.2 Pitch Conditions

- not defined
- good
- wet
- snowy
- excellent
- regular
- wet and fast
- slow due to water
- uneven and cutting up
- goalmouths affected
- hard or frozen
- artificial pitch

4.2.3 Weather conditions

- not defined
- good
- windy
- stormy
- rainy
- snowy
- very hot
- heavy rain
- light rain
- cloudy
- heavy snow
- light snow
- sleet/hail
- high wind
- light wind
- sunny
- hot
- mild



- cold
- fog
- thunderstorm
- indoor stadium

4.3 Support Requests

Here is the list of the support request :

- Please confirm the score
- Please confirm the red card score
- Was there a red card for the home team?
- Was there a red card for the away team?
- Please confirm the corner score
- Please confirm the yellow card score
- What is the reason for the suspension?
- How long will the suspension be?
- Is the game officially cancelled?
- Why is the game cancelled?
- When will the game start?
- Please check the venue - Is it home or neutral?
- Please confirm the KO time
- How long was the delay of the game start?
- Did the game start in time?
- How many players on the field?
- Was there a red card in the game?
- How long will the injury break be?

4.4 Reporting

All our scouts are trained to use exactly the same standards while commenting a game. We believe this is essential in maintaining a uniform high standard of quality.

The pictures bellow illustrate game events:

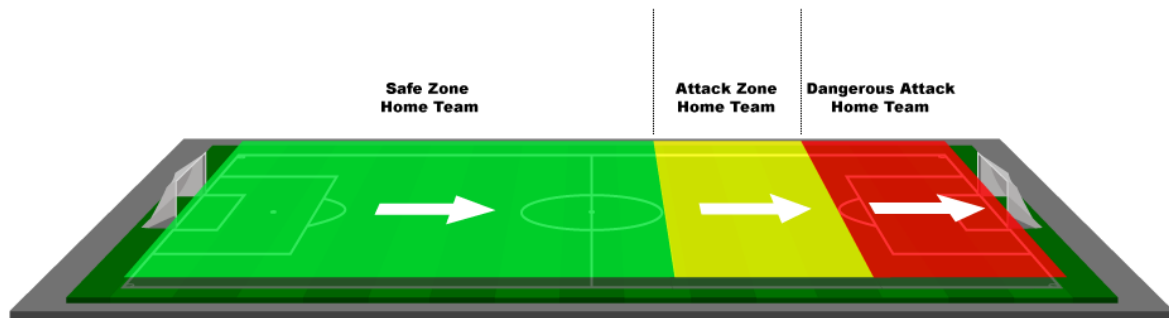


Fig. 27: Ball Possession Home Team

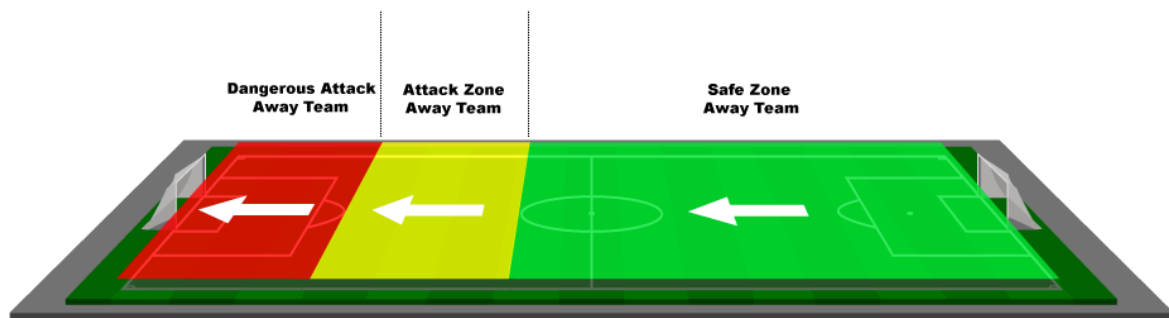


Fig. 28: Ball Possession Away Team

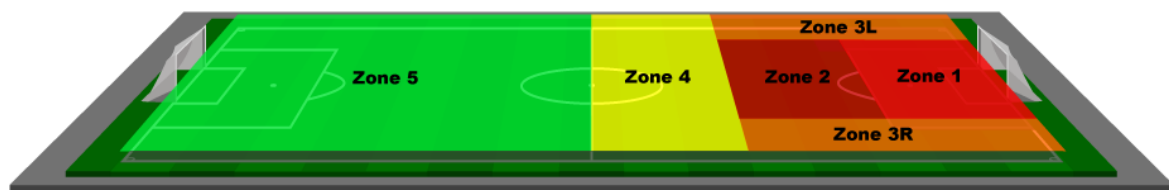


Fig. 29: Free Kick Zones Home Team



Fig. 30: Free Kick Zones Away Team



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5 Contact Information

Here are the most important contact details:

Runningball Live Game Support

support@rball.com
via Live Messenger

General enquiries

support@rball.com
via Email

Pricing or additional league requests

marketing@rball.com

Billing

office@rball.com

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